

Wifi: Eduroam - Mac

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Introduction

This guide will show how to connect Mac devices to the Wi-Fi network: Eduroam.

How to connect

1. Open a browser and enter the URL: eduroam.southernct.edu
 - a. You will be directed to the SCSU Eduroam landing page where your device's system will be detected.



SCSU

This area is available to provide some basic welcome message to your users, such as, this is our organization's Wi-Fi network. Your device has been detected and by Connecting below you will be configured for our secure Wi-Fi Service.

The following system was detected:

macOS

Choose Option:

☒ Configure via dissolvable Agent (configure and connect)

☐ Configure Profile Only (configure only)

JoinNow

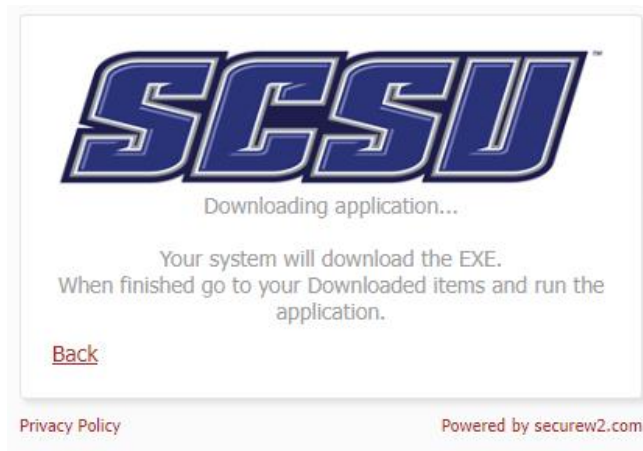
By clicking the JoinNow button you accept the following [terms and conditions](#).

Was your device detected incorrectly?

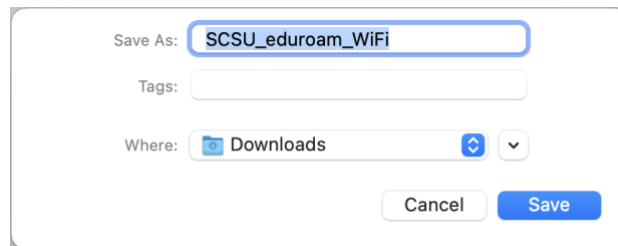
Select your device: macOS

- b. If your device is detected incorrectly, select the correct type below.
 - c. When confirmed, click "JoinNow".

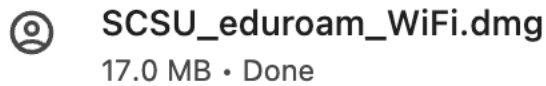
2. An application download screen will automatically prompt.



- a. Click "Save" to begin the [SCSU_eduroam_WiFi.exe](#) download.



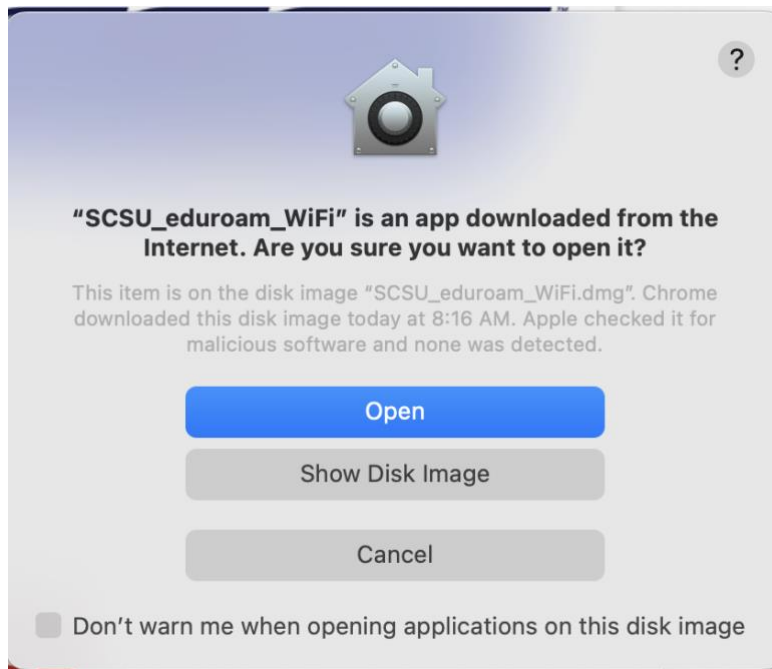
- b. Once finished, go to your Downloaded items located at the top right of your browser and run the application.



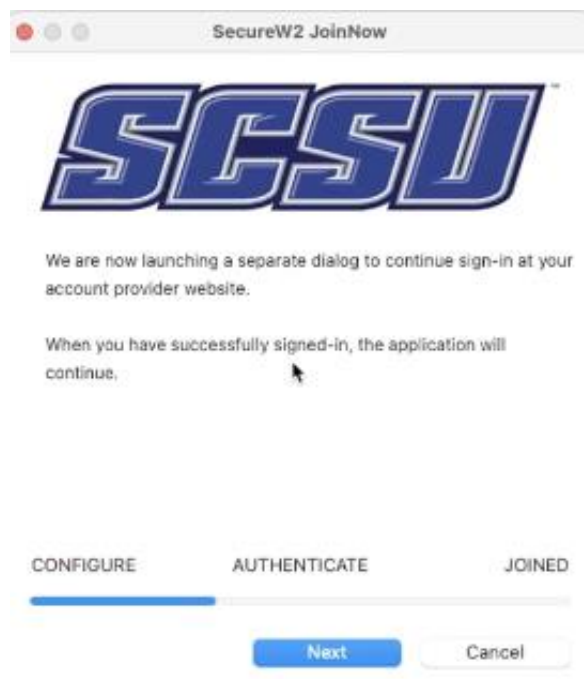
- c. A file window will prompt after selecting the download. When this happens double-click the icon to begin the connection process.



- d. The system will then ask you for permission to allow [SCSU_eduroam_Wifi JoinNow](#) to make changes to your device.

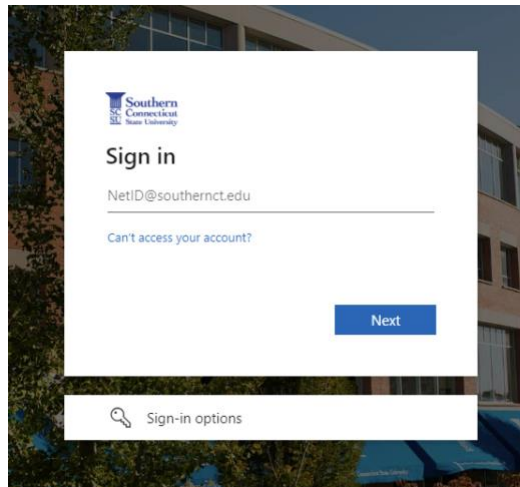


3. Select ["Open"](#).
- a. Afterwards, a launch window will prompt.

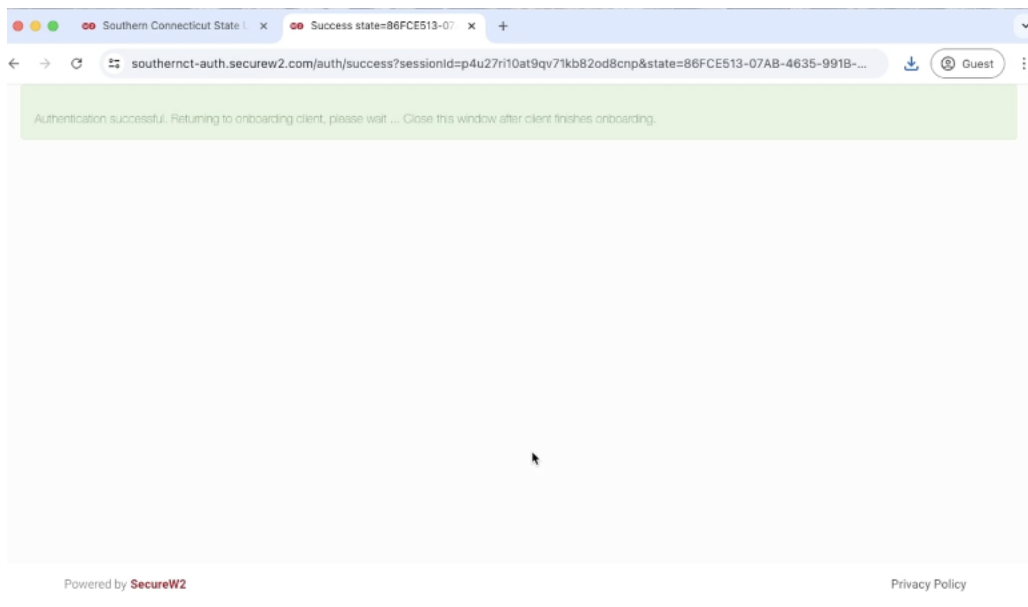


- b. Click ["Next"](#) to authenticate your credentials.

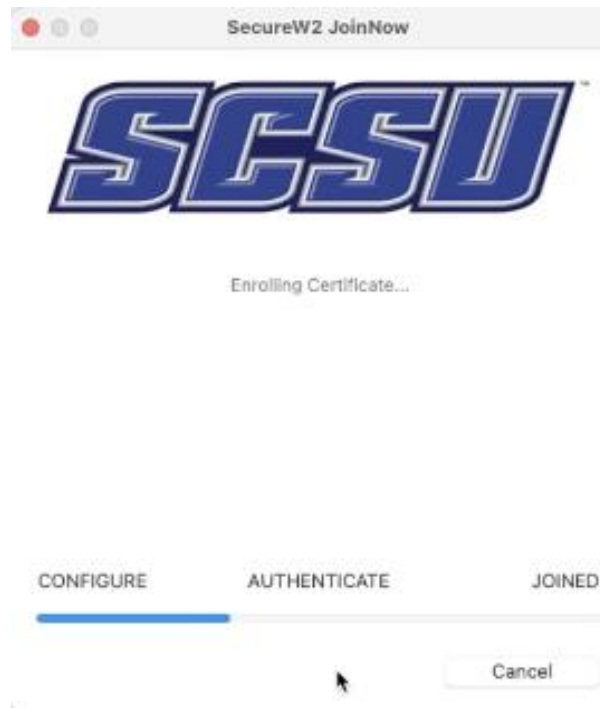
- c. Enter your full SCSU email address and password.



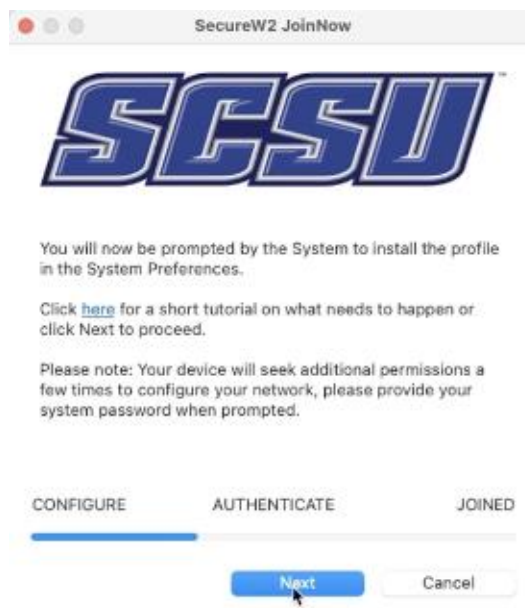
- d. You will receive a notification when authentication is successful.



- e. The system will then prompt configuration and authentication.

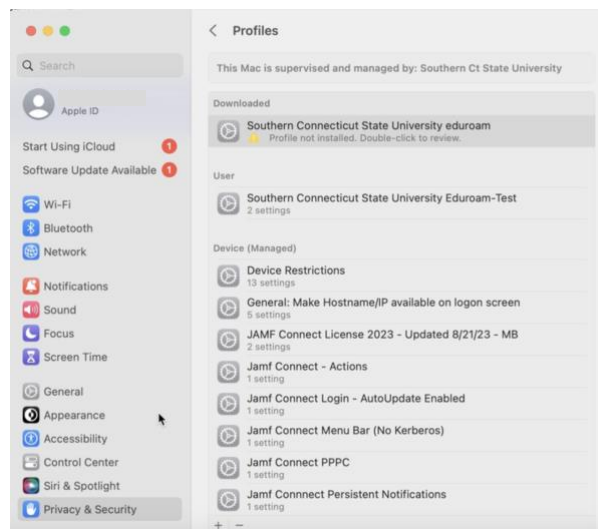


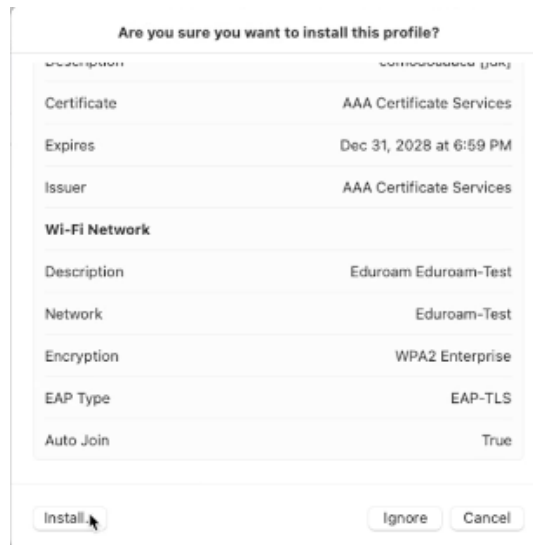
- f. A prompt to install the profile to the System Preferences on your Mac device will appear. Click “Next” and re-enter your password.





- g. The profile will prompt installation. Double-click the profile downloaded on the top and select “Install”.

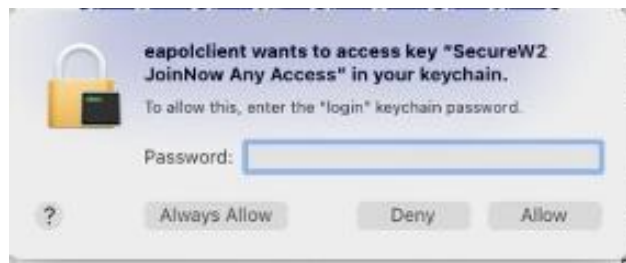




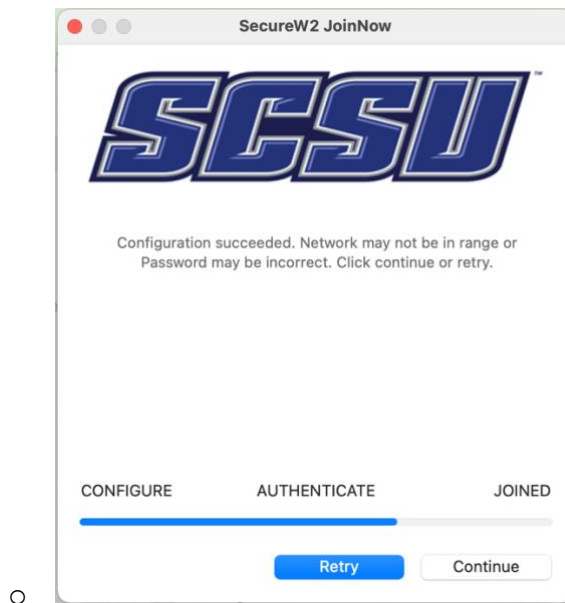
h. Enter your password again.



i. Re-enter your password for keychain.



- If configuration succeeds you would see status as “Joined...”. If off-campus, a message will prompt: “Configuration succeeded. Network may not be in range or Password may be incorrect. Click continue or retry.”

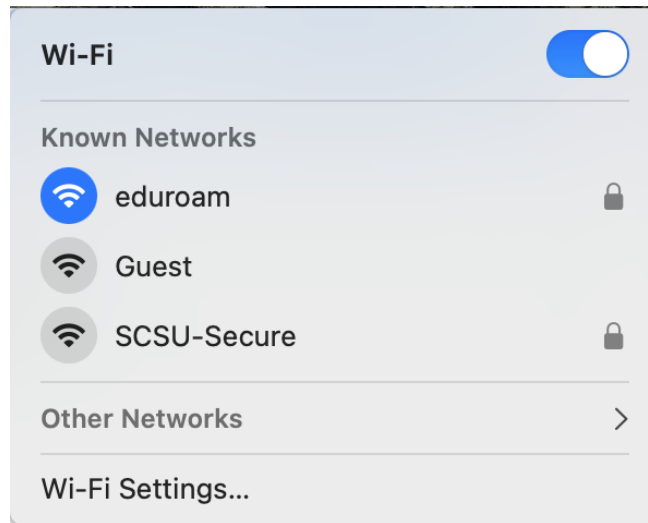


- j. Once status on the screen reads as “Joined...”, click “Done”.



Check your Wi-Fi Status

4. Once you have successfully joined, your device should reflect Wi-Fi connection to “[eduroam](#)”.



5. If any errors occur, please contact the SCSU IT Help Desk.